

Library Survey Staff 2021 Feedback:

| What you said | What we did |
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| I think it's freezing in there | <p>B&E monitor the heating in the library.</p> <p>Email buildingrepairs@gmit.ie to let them know the heating is not sufficient.</p> <p>The library has installed a people counter that also measures the temperature and CO2 levels in the library.</p> |
| <p>While I prefer to read print books, I think we should all move more towards e-books – more sustainable, easier access, less losses</p> | <p><i>"A significant shift to 'online only' resource provision is currently underway due to Covid19 library closures for much of 2020 and 2021. GMIT Library are ready to embrace this venture and both acquisitions and cataloguing procedures have been revised to ensure early full text access to as many resources is feasible. This policy recommends prioritising the purchase of items in electronic form where they may be accessed remotely online for simultaneous use and represent value on a cost-benefit analysis scale".</i></p> <p><u>GMIT Libraries Collection Development Policy 2021</u></p> <p>The library purchased an extra 1000 eBooks during the past academic year.</p> <p>Publishers permitted unlimited access to resources that were off limits previously. This covered the period March-June 2020.</p> <p>Extra databases were purchased – Academic Video Online Vocational Studies Complete, Academic Search Ultimate, i2i National Standards, Hospitality and Tourism Complete.</p> <p>Extra funding was sought and received for eBooks and academics are requested to send in orders for eBooks that are urgently required for programmes.</p> |
| <p>I regularly find the self-service temperamental to use, particularly for checking out books.</p> <p>Self-service is hit and miss</p> | <p>The unit is serviced regularly, and staff are on hand if there is any issue.</p> <p>If accounts have overdue books, then they need to be renewed or returned before using the self-issue.</p> <p>The information desk is always staffed should anyone experience problems with the self-issue.</p> |
| <p>I would like clarity on the Harvard Style we recommend. There are various versions of Harvard being encouraged by different staff. It causes</p> | <p>The library proposed some years ago to have a standard Harvard referencing style for GMIT and presented this at Academic Council. It was not approved. However, the library prepared a GMIT Harvard Style based on a British Standard. An online guide on this style is available at https://libguides.gmit.ie/harvard . This</p> |

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| <p>confusion for students and means reference lists, for example, are presented in various ways.</p> <p>Consistency in Harvard Style that we teach</p> <p>Also, students are using Word or EndNote without actually understanding referencing in the first instance. I would prefer if they could reference first themselves then use software to speed their referencing up</p> | <p>is the style that is also embedded in Endnote online for consistency.</p> <p>The library also prepared an APA style 6th ed. that the Letterfrack campus use only so that the students have consistency across the board.</p> <p>Further styles prepared by the library are available at https://libguides.gmit.ie/referencing</p> <p>Manual citation/referencing is part of the Information Skills module that is embedded in the Learning and Innovation Skills module (LIS) for all first-year students. Lecturers book their students into the library workshops and the library staff deliver practical hands-on manual referencing to first years.</p> <p>MS Word referencing, and EndNote are available to 2nd years onwards.</p> |
| <p>Mid-term refresher course as tours at the start of term sometimes gets lost in the general information volume that students get exposed to.</p> <p>All the above to be provided throughout the year.</p> <p>Refreshing training in January for first year students and refresher training in early October each year for returning students.</p> <p>To highlight the digital resources available to them and the physical “wellness” that can be enjoyed in the space.</p> | <p>Library tours are separate to the Information Skills workshops. All tours are held at the start of term or in blocks when students start college. Lecturers book the tours with the library staff.</p> <p>Information skills workshops that are embedded in LIS are also bookable by lecturers at any time of the year.</p> <p>The library provide training all year round as well as providing drop-in sessions at various times throughout the academic year. However, they are poorly attended.</p> <p>To raise awareness of drop-in sessions, the library liaised with the TLO office to promote them. Again, however, they have proven to be poorly attended. Despite this the library will continue to provide them.</p> <p>Tours are always available on request.</p> <p>A wealth of helpful resources on the digital resources are available on the library webpage at https://library.gmit.ie.</p> <p>The library is always available for any training required to raise awareness of any of our services.</p> |

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| Formal sessions for non-traditional students | All services and training sessions are fully available for all students regardless of category. It is just a matter for the lecturer to book a session with the library. |
| Plagiarism is a big issue | The library provides workshops on Plagiarism as part of LIS. |
| Undergraduate thesis collection needs to be looked at especially the college of Tourism and arts | The library welcomes any enhancement/improvement in this area and looks forward to engagement on the matter. |
| The homepage of the website is a little bit cluttered | The library homepage has been revamped Summer 2021 and we will continue to monitor the user interface |
| Is there a book club? | Yes, there is a book club, and it is hosted every month. Just contact bernie.lally@gmit.ie The book club is for current and retired staff |
| This survey is too long...I design surveys so have experience in this. | The library would really welcome your assistance with this and ask you to please contact the Librarian at your convenience |

| What you said | What we couldn't do |
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| I would love if the library opened at 8am | The library needs to be cleaned and hoovered before opening and the cleaners commence work at 8am. The library space is equivalent to an acre and all 14 study rooms need to be cleaned and hoovered. The cleaning staff need an hour at a minimum to get the area cleaned and ready for use. |
| Get Scopus | Due to funding issues the library is not in a position as yet to purchase Scopus, but the library will be a member of IRel in January 2022 and this resource may become available as we are phased into the process. |
| Scientific reading and writing skills | This is outside the remit of the library but may be something that could be provided by the Teaching and Learning office or the Academic Writing Centre. |
| Unfortunately, the CCAM library is not barrier free, too many narrow stairs | The library agrees with this view and is restricted to the infrastructure provided. However, it will continue to work to improve access where possible. |