

# GMIT Library Staff Survey 2019



You said



*We did*

## GMIT Library Staff Survey 2019

Every year we ask you to fill out a quick survey to let us know what you think about the library service. The valuable feedback you provide helps us to deliver the service you need.

<i><b>You said</b></i>	<i><b>We did</b></i>
<i><b>I would like more best-selling books to choose from especially biographies/autobiographies</b></i>	The library updates the fiction section annually.
<i><b>Study seating upstairs in CCAM remains the most uncomfortable of any library I've used</b></i>	The library cushioned the chairs some years ago to alleviate some of the discomfort. However, the seating is very in-flexible and the library removed the benches on the 4 <sup>th</sup> floor and purchased more comfortable chairs. The library will continue to purchase chairs each year until they are all replaced.
<i><b>Need a wider variety of fundamental sports science texts</b></i>	Library acquisition staff have checked and updated the booklists available in Module Manager.  The Librarian contacted the HOS/HOD indicating the balance remaining in the library budget for requests for book orders.  Please contact <a href="mailto:libraryacq@gmit.ie">libraryacq@gmit.ie</a> for book orders.

<i><b>You said</b></i>	<i><b>We did</b></i>
<i><b>E-book training session</b></i>	<p>The library holds drop-in sessions during the academic year.</p> <p>Also staff can request a training session on ebooks by contacting the library.</p> <p>There is also an online tutorial on e-book searching available at <a href="https://library.gmit.ie/support/tutorials/">https://library.gmit.ie/support/tutorials/</a></p>
<i><b>More on referencing &amp; plagiarism</b></i>	<p>Group or individual booking of referencing &amp; plagiarism sessions are available during the academic year.</p> <p>Drop-in sessions are available in Sem 1 &amp; 2 Sessions can be booked by contacting the library staff.</p>
<i><b>Postgraduate research students require help with particular databases in their discipline areas</b></i>	<p>Research support sessions have been implemented since 2018 and group and individual sessions are available for booking.</p> <p>Drop-in sessions are also held.</p> <p>EndNote training sessions are available on request and drop-in sessions are also available.</p>
<i><b>More ebooks on Medical devices</b></i>	<p>If requests are sent to the library and approved by HOD, the library will purchase ebooks on Medical devices subject to the availability of funding.</p>

<b><i>You said</i></b>	<b><i>We did</i></b>
<b><i>More resources needed in Humanities</i></b>	Librarian has emailed HOS/HOD to indicate balance of funds in book budget and awaits requests from academics on resources needed.
<b><i>More alliances with other libraries would be great</i></b>	<p>There are reciprocal borrowing policies in place with:</p> <ol style="list-style-type: none"> <li>1. CUA (GMIT/Sligo/LYIT) + AIT</li> <li>2. Marine Institute</li> <li>3. NUIG (Current staff &amp; research post-grads)</li> </ol> <p>There is an interlibrary loan service available for items that are difficult to source locally.</p>
<b><i>WTT is irrelevant to educational needs... it should be removed so that space can have a positive teaching use. Make more study space upstairs and remove WTT.</i></b>	A committee is being formed for the next academic year 2019-20 to investigate storage of WTT stock offsite.
<b><i>Increase budget for print books</i></b>	The library has received an increase in the library budget for 2019 and has allocated more money for print books. HOS/HODs have been notified of any money available and the library awaits requests for books. Once received the library will process the requests in the usual way.
<b><i>Have a tailored tour for students with disabilities the first week of college.</i></b>	Librarian has contacted Access Office to offer a tailored tour for students with disabilities for the next academic year 2019-20
<b><i>Noise</i></b>	There are silent zones in place in the library.

## *You said*

*Postgraduate research student provision in particular is relatively poorly served by the library.*

## *We did*

Existing services available for postgrads:

1. All the services enjoyed by undergrads
2. Interlibrary loan service
3. Database searching training sessions
4. EndNote training
5. Citation/Referencing Training
6. Research support training sessions
7. Academic Writing Centre
8. Maths Learning Centre
9. LibGuide for postgrads
10. Research@THEA repository
11. Online tutorials and podcasts on all resources

Subject Librarians

## *You said*

*GMIT should get access to Scopus*

## *What the library couldn't do*

Due to funding issues the library is not in a position as yet to purchase Scopus

*Purchase daily papers during the summer*

The shop in GMIT is closed during the summer

<i><b>You said</b></i>	<i><b>What the library couldn't do</b></i>
<i><b>Opening hours: early and at weekends</b></i>	<p>Staffing levels have been cut and posts currently vacant are still awaiting to be interviewed for.</p> <p>Staff have to cover both Dublin rd and CCAM libraries as the staff that retired in CCAM some years ago have not been replaced.</p> <p>Existing staff have to cover for sick leave, annual etc and during the summer we have had to close CCAM library on occasion because there are no staff available to cover both libraries.</p>
<i><b>Open the CCAM library for longer hours</b></i>	<p>Staff that resigned and retired some years ago were not replaced.</p> <p>Dublin rd has to cover CCAM library and it is difficult to cover two campus when vacancies are not filled.</p> <p>The library's request for a GIII post to cover CCAM library has not been approved.</p>