

## Library Student Survey Feedback CCAM Library 2019:

| What you said  | What we did  |
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| More computers   | Extra PCs installed on ground floor: 7 on tables and 3 standing PCs near printer/copier  |
| Make access to the ground floor simpler.   | Removed one large table.<br>Moved other large table towards pillar.<br>Installed 4 smaller tables to allow greater access and space.   |
| Study tables are not comfortable.  | Four small tables installed on ground floor that are more ergonomic.   |
| Some of the computers are not connected to the printers that we have been told to use.   | All PCs are connected to both printers in the library.   |
| Seats are too high for the tables. You end up at a squeeze to get your legs under the table or with a sore back from crouching over.   | One large table removed from library.<br>The other large table was modified to ensure legs can be more comfortably accommodated.<br>Benches removed and replaced with more comfortable and ergonomic chairs.                                 |
| The study hubs in CCAM library are so unpractical. My back is sore from trying to study and work at the desks for longer than 30 minutes. Can we please replace the majority wooden 90 degree angle church chairs with more suitable chairs.<br>At CCAM the height of the chairs and desk are not ergonomic. Desks too low for the chairs, have to stoop to work on desktop.<br>Study tables are not comfortable. They are too short and may affect the spine. | Feedback sought from students in Semester two 2019 as to re-design of ground floor and ideas for seating.<br>Benches removed and replaced with more comfortable and ergonomic chairs.<br>Large table removed and 4 smaller tables installed. |
| More production design books   | The Library purchased a significant number of design books listed in Module Manager.<br>The library also informed the Head of School and Head of Department of available book funding should they wish to order more material.               |

| What you said  | What we couldn't do   |
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| Make it accessible to people with disabilities. There is a stairs but no elevator. Make the doors wheel chair accessible by making them electric and having a button you can press to open them like in the main campus. | No funding available as yet but there is survey being conducted by Buildings & Estates to make the main entrance more accessible. |

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| Make the stairs safer with highlighted step edges and make access through the ground floor simpler. | Library sourced a quote for carpet for the stairs with safety curves for the edges but no funding was available to proceed with the purchase. However, the library will continue to lobby for funding for this purpose.   |
| Longer opening hours  | Library staffing levels have been reduced and staff have not been replaced in CCAM. Dublin rd campus has to cover two campuses and this is proving challenging and impacting on opening hours. The library continues to lobby for the appointment of a full time GIII for CCAM. |