Survey

Results Are In!

Your

Voice

Matters

We Said:
We continue to monitor usage patterns to determine demand. Study rooms are open and available in the college until 11.45pm Monday to Thursday leading up to exams.
Staff hours are capped and are not sufficient to enable the library to open any earlier. For your security we cannot open without staff as we have no access control gates.

You Said:
The library should be open earlier in the morning and later in the evening

We Said:

Perhaps you are in the archive area for the magazines, the current journal and magazine shelves always display the most current issue as they are delivered to the library. Please note we have access to over 40,000 up-to-date magazines and journals online - just click on the 'Full Text Finder' button in the 'Search + Find' area of the library homepage or come to our desk and Ask us for more information.

3

You Said:
Magazine selection is outdated

You Said:
Problem connecting to Wi-Fi

We Said:
We are aware that there is an issue with Wi-Fi in the library - we've reported the issues to the IT Department. Unfortunately, unless there are resources to provide additional access points, the strength of the signal in the library cannot be increased.

4

We Said:

We understand that some users are frustrated with only being allowed to book one hour, but these rooms are for group study so there must be at least two people in the room to book/use them - that's a two hour booking at a time per group. This is to ensure fair usage for all student groups.

5

You Said:

We should be allowed to book study rooms for more than one hour

You Said:
Less religion books more course books

We Said:
We purchase books for all courses on a regular basis - remember that a large number of course books are online (over 160,000 titles!) - just click on 'eBooks' in the 'Search + Find' area of the library homepage to browse our online book collections or ask at the desk for more info!
The Western Theological Trust collection upstairs at the Dublin Road campus library is on permanent loan to GMIT Libraries - we have not added to this collection since it was donated over 15 years ago.

6

You Said:
More Saturday/ Weekend Opening

We Said:
We continue to monitor usage patterns to determine demand. The library opens on Saturday's in the lead up to exams. Library Staff hours are capped and are not sufficient to enable the library to open all Saturdays, We are unable to open without staff; this would be a security issue as we have no access control gates.
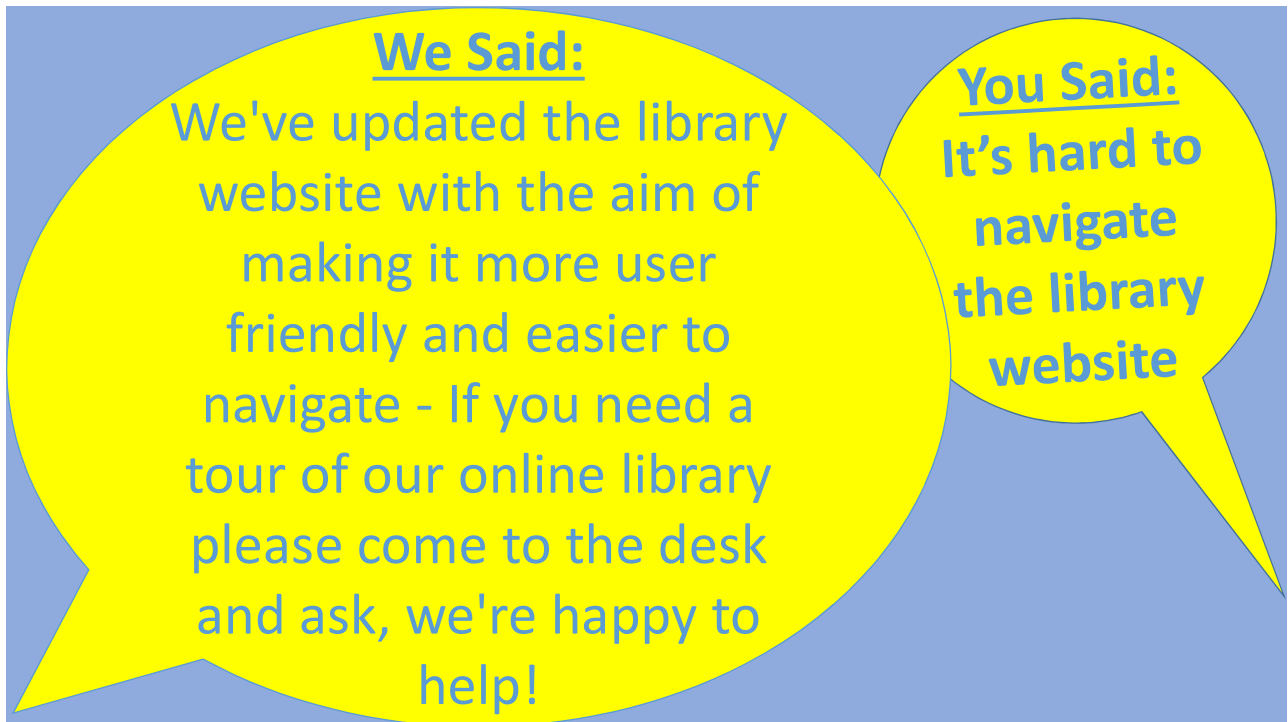
7

You Said:
Exams papers online are hard to find/navigate

We Said:
We have acquired new software to view and print exam papers - which makes finding exam papers online much more user friendly and now has a 'Search' option. If you need a demo of our online exam papers please come to the desk and ask; we're happy to help!

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We Said:
We've updated the library website with the aim of making it more user friendly and easier to navigate - If you need a tour of our online library please come to the desk and ask, we're happy to help!

You Said:
It's hard to navigate the library website

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We Said:
Thank You
Go Raibh Maith Agat
Gracias
Danke
谢谢

You Said:
The library is great. The library is an amazing resource. Staff are so helpful!

10

We Said:

We are working on a Fix for this problem. Try using the 'Catalogue' button in the 'Search + Find' area of the library homepage which only displays physical items in the library and displays the book number immediately.

You Said:

Website can be slow to display the shelf number of the book in the library

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You Said:
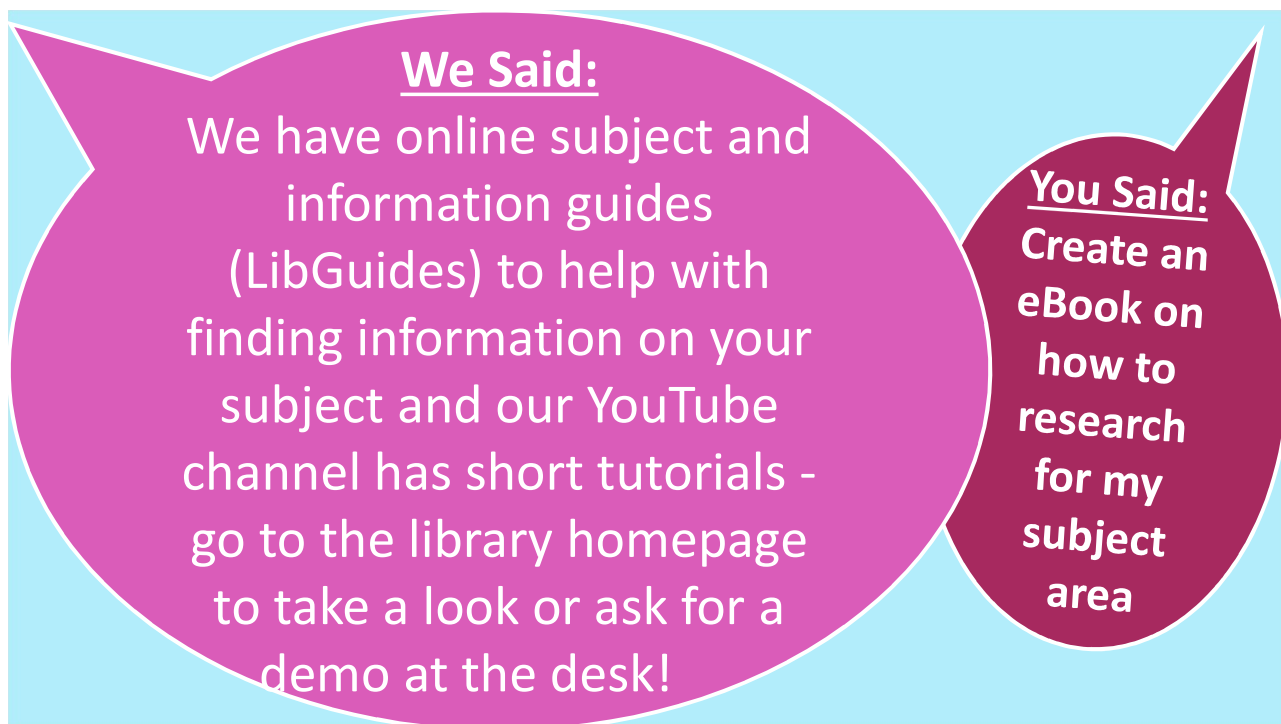The library is pointless to visit if on an IT related course

We Said:
We are sorry you feel this way. We endeavour to support all course within GMIT. Please be aware that we currently have over 6,000 information technology and computer science books online as well as a vast number of up-to-date information in our online magazine and journal collections. Our libraries are more than just books on shelves; we have silent study areas, study rooms, computers, printers, photocopiers, scanners, the Academic Writing Centre, the Maths Learning Centre, research and subject support, huge collections of books, journals and newspapers online. Just come to the desk and we can show you how to access the most relevant material for your course. You can also ask the library to purchase material for the library - we'll do our best to add it to stock.
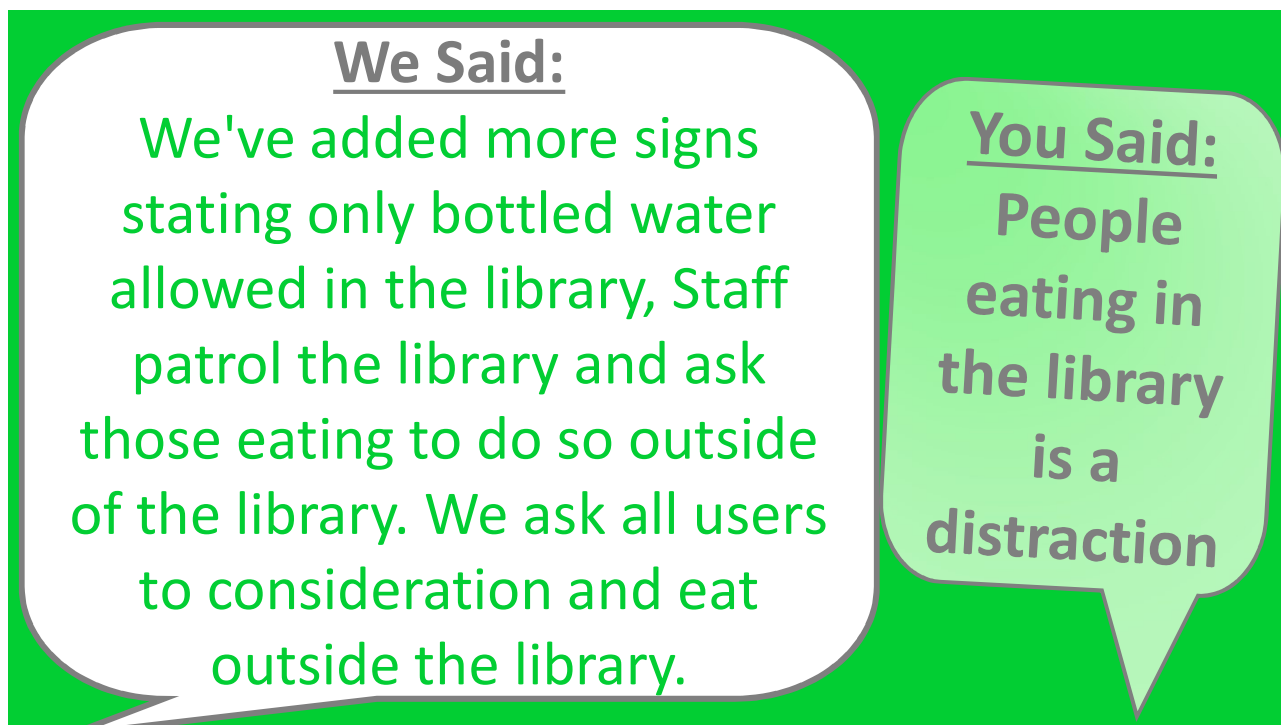
12

We Said:
We have online subject and information guides (LibGuides) to help with finding information on your subject and our YouTube channel has short tutorials - go to the library homepage to take a look or ask for a demo at the desk!

You Said: Create an eBook on how to research for my subject area

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We Said:
We've added more signs stating only bottled water allowed in the library, Staff patrol the library and ask those eating to do so outside of the library. We ask all users to consideration and eat outside the library.

You Said: People eating in the library is a distraction

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THANK YOU!

To the students who took the time to complete our library survey.

We Appreciate It!

Your feedback aims to help us to improve GMIT Libraries.

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