

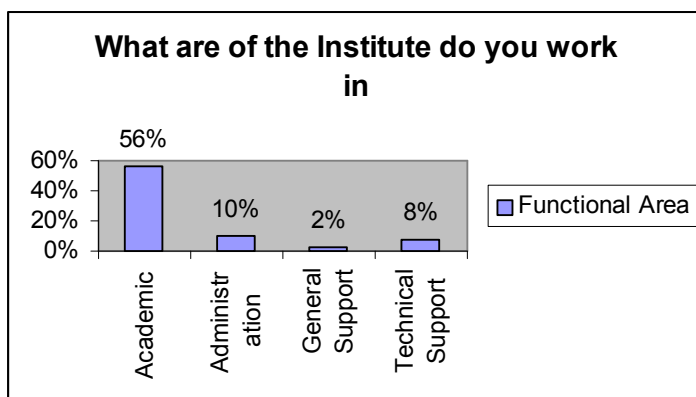
# GMIT Libraries

## Staff usage and satisfaction survey 2007.

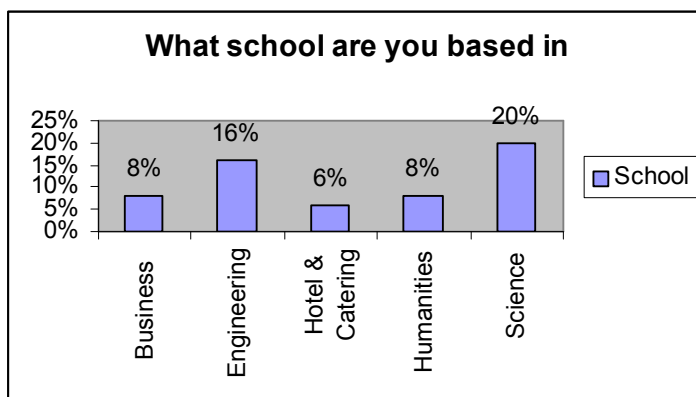
### Results - Galway Campus

The staff survey was compiled using the quiz facility in Moodle and a link to the survey was emailed to all staff in the Galway campus at the end of January. The survey was open until the end of February and a total of 88 staff members completed the survey.

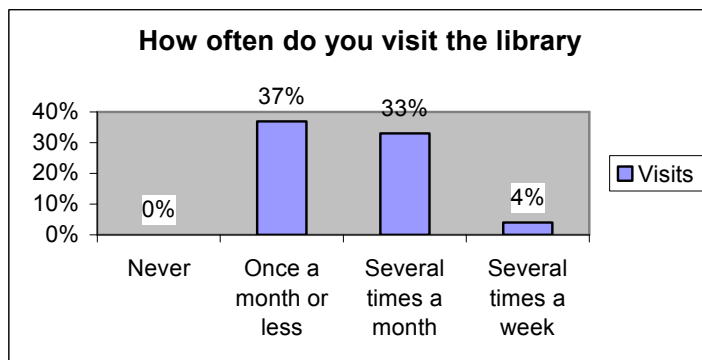
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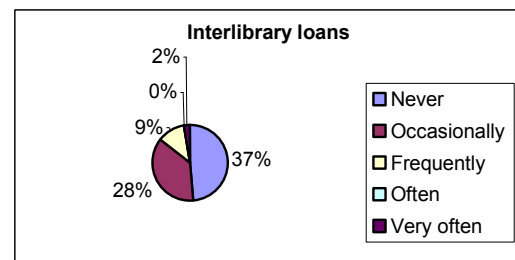
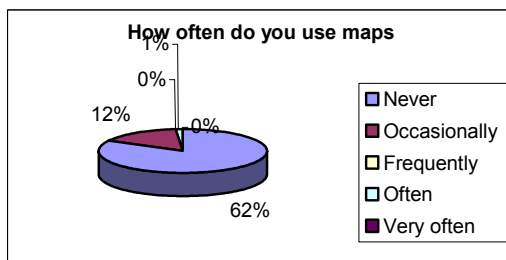
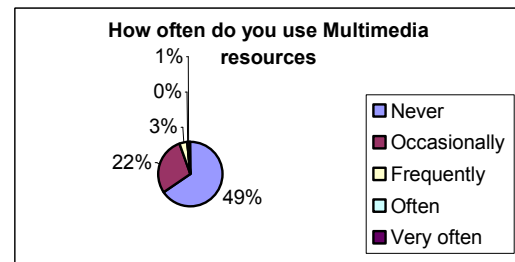
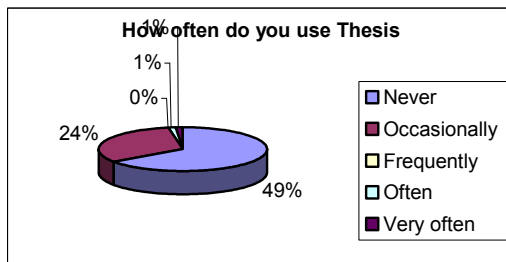
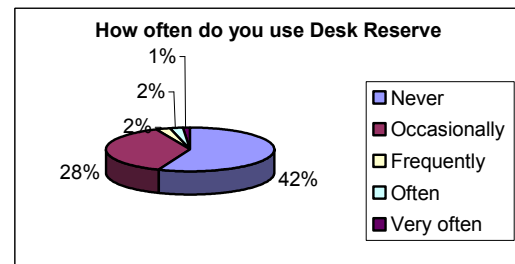
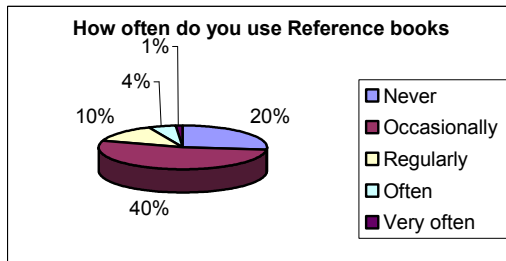
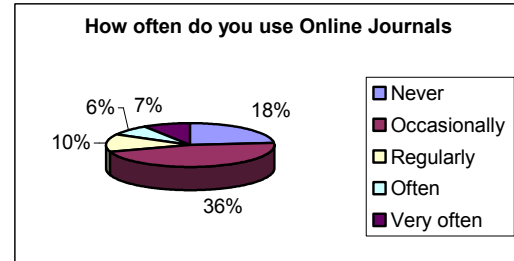
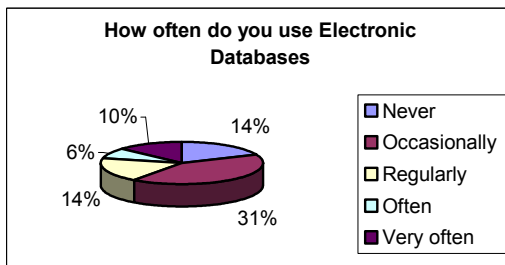
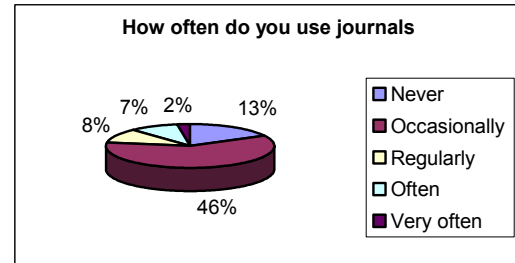
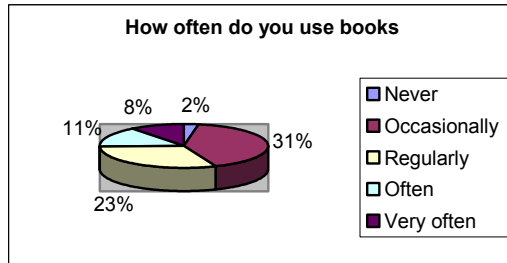
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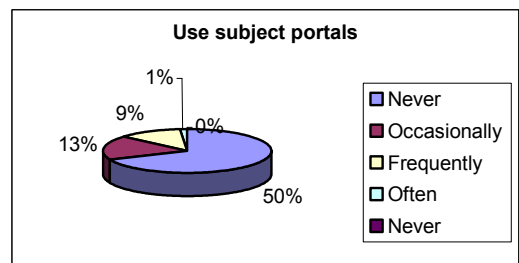
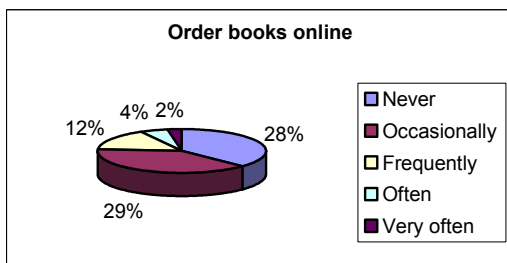
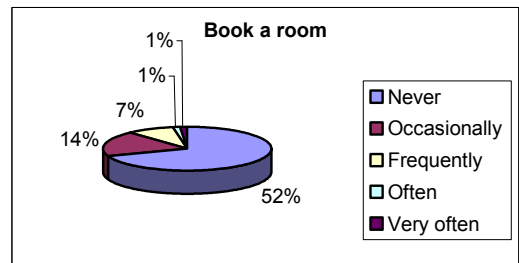
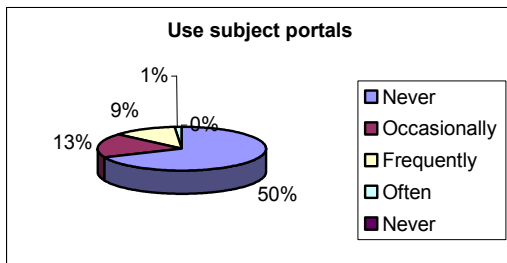
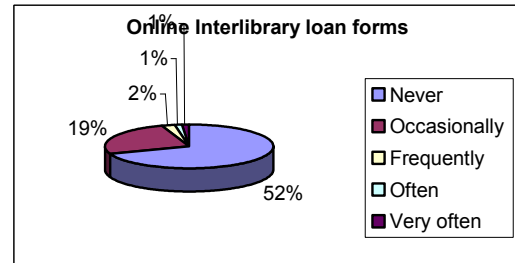
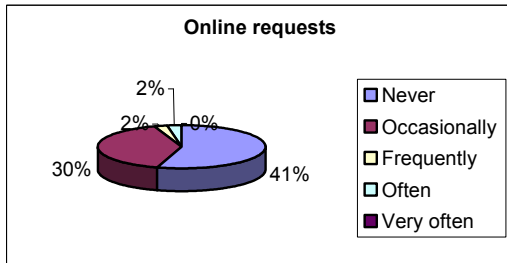
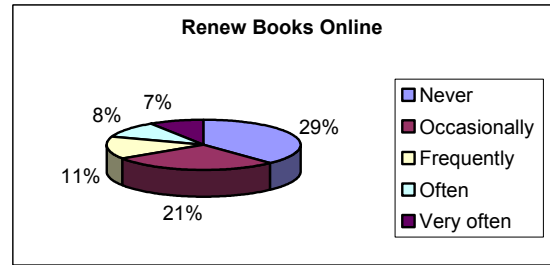
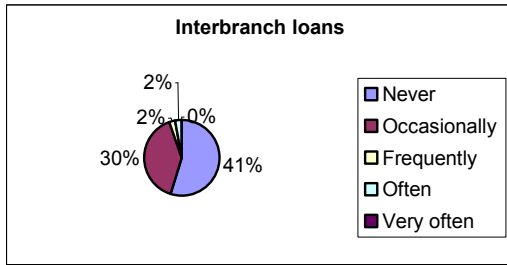


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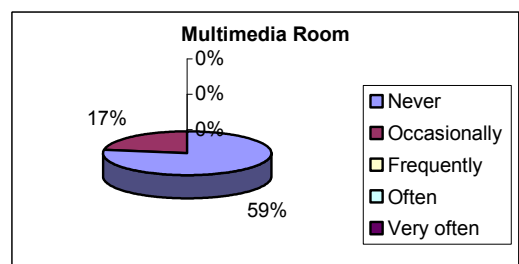
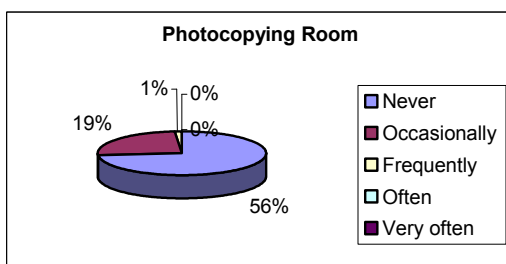


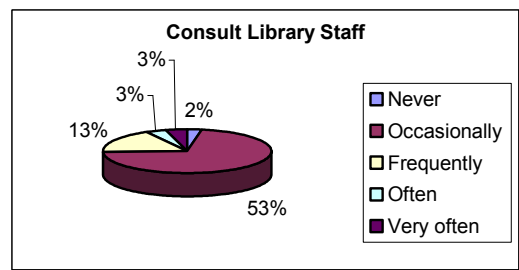
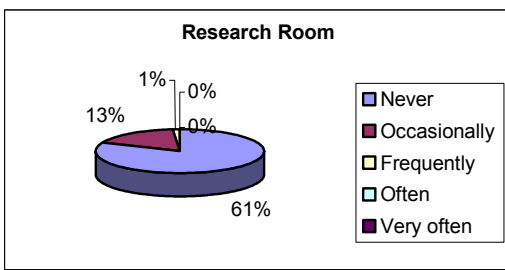
## Question 4:



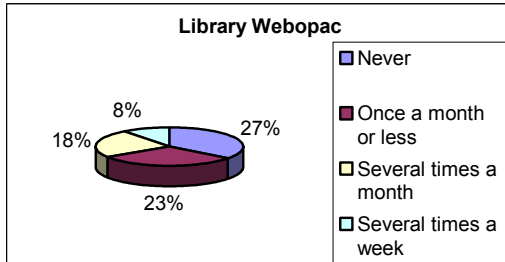


**Question 5:  
How often do you use the following facilities?**





**Question 6:  
How often do you visit the library webopac?**



**Question 7:  
Is the Library webopac**

Easy to access	Yes =	38%
Easy to find information	Yes =	27%
Clear & concise	Yes =	13%
Interactive	Yes =	17%
Easy to access remotely	Yes =	14%

**Additional Comments?**

I would like to have more access to full text journals in Marine Science/ Ecology/ Environmental science.

I notice for exam papers you have to log in every time for separate papers.

The library is an excellent facility with staff that are skilled at answering all types of unusual questions. The development of a strategy indicates they have a vision of what they would like the library to be and the surveys show a commitment to satisfying the demands of the students and staff.

Unfortunately I do not know what the webopac is about. Shame on me perhaps!

I am a relatively new member of staff so I have not had the opportunity to use all the facilities yet, however the staff have always been extremely helpful and I think the facilities are great.

Don't know what the library webopac is.

There is much information and correspondence from the library to the staff, which is great but I don't have enough time to look at everything that comes our way. Between library resources, Banner etc. we have too many passwords. If one password per lecturer did everything it would be great

Don't know what you are referring to.

What's a webopac?

A lot of books are too old/out of date. More new books need to be purchased.

The library is a magnificent resource, which I have got out of the habit of using. My own fault entirely.

Access to electronic resources is one of the best developments in the library facilities.

Not sure what webopac is therefore cannot answer question

Should be open longer and keep up to date with books and journals.

Also it would be easy to buy books for the library without the red tape.

**Question 8:  
Do you use books to acquire?**

Yes = 29%  
No = 37%

**Question 9:  
Is it adequate to your needs?**

Yes = 42%  
No = 8%

**Question 10:**  
**What databases do you use?**

Art Abstracts	=	3%
Arts & Humanities Citation Index	=	12%
BIAB	=	1%
Biomed Central	=	1%
Blackwell Synergy	=	12%
Business.ie	=	14%
CCOHS Academic Support	=	2%
EBSCO Health & Nursing Academic Ed	=	0%
Emerald	=	19%
Engineering Village 2	=	6%
Factfinder	=	19%
Index to Theses	=	8%
Infotrac Onefile	=	12%
INIS	=	0%
Irish Times	=	31%
ISI Science Citation Index	=	11%
OVID & CINAHL nursing databases	=	1%
Oye - Sut	=	0%
Revfacto	=	0%
Science Direct	=	28%
Technical Indexes	=	17%
Web of Science	=	20%
Zut	=	6%

**Question 11:**  
**Does the following meet your needs?**

	<b>YES</b>	<b>NO</b>
Bookstock	41%	18%
Journals	39%	24%
Databases	44%	17%
Photocopying	43%	12%
Interlibrary loans	52%	4%
Interbranch loans	49%	6%
Study facilities	43%	10%

**Question 12:**  
**Do you think the library should have an Information Skills Module for students?**

Yes = 61%  
No = 7%

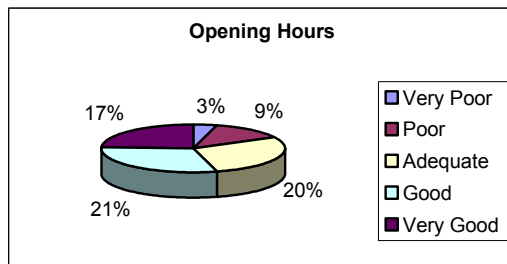
**Question 13:**

**Do you think the library should have an Information Skills Module for staff?**

Yes = 61%  
No = 10%

**Question 14:**

**What is your opinion on the Library opening hours?**



**Question 15:**

**If you think the library should extend its opening hours, what additional opening hours would you prefer?**

Perhaps longer Saturday hours later on in the year, but only if demand is there.

All depends on demand, at the moment no, electronic access is the key.

The library could open at 9am for students who are dropped to college in the morning and who wish to study. 8.30 might even be better.

Early morning hours.

Late opening Friday evenings, at least in weeks leading up to end of terms/semesters.

Opening Saturday pm, at least in weeks leading up to end of terms/semesters.

Have heard students express these desires - especially senior stream that often wish to access material for projects/assignments leading into and over weekend.

All day Saturday.

From 8am/commens from students who due to transport are in the college early.

The key issue is not the library opening hours but the provision of tea/coffee facilities, staffed by humans, to match the library opening hours!

I would like the library open at 8.30am to encourage students who do not have a 9am lecture to study in the morning instead of killing time if they are in early.

8am - 10pm 7 days a week from Sept 1 to June 20<sup>th</sup>.

Weekend are poorly catered for.

It should be open from 8.30am and all day on Saturdays in the 2<sup>nd</sup> & 3<sup>rd</sup> terms.

Saturdays.

Earlier in the morning from 8am maybe even just on morning in the week, please.

Saturday mornings all year round.

Some hours Saturday morning.

Late on Friday evenings and all day Saturday to facilitate part-time students, and also necessary in the absence of a reading room.

I think the service in Cluain Mhuire is poor, as regards opening hours and should be extended to the same hours as the Dublin Rd campus, which I believe are fine.

Later opening hours at night. Open all day Saturday and reading room provided on Sunday (in months leading up to exam time). Our students are told that we are as good if not better than NUIG, yet our students are given inferior library times and study facilities

than NUIG. Also we have one of the finest libraries in the country, which is what makes it more unfortunate.

Longer opening hours on Saturday, form about 9 to 3pm.

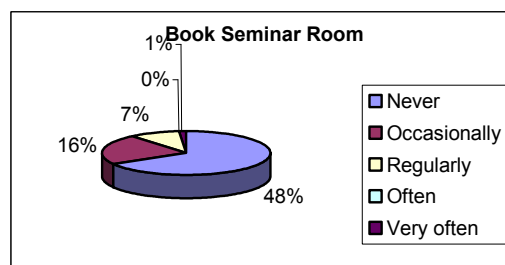
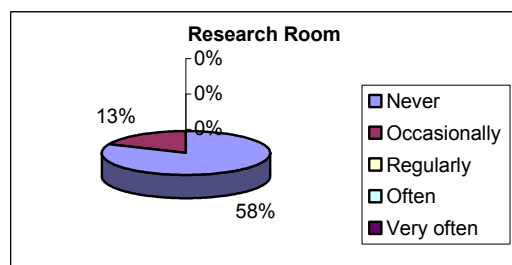
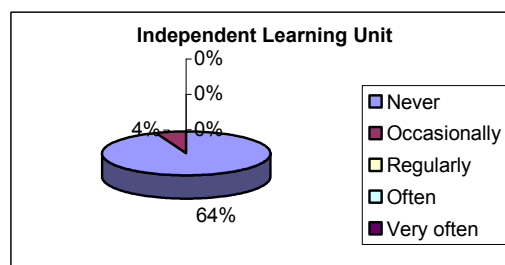
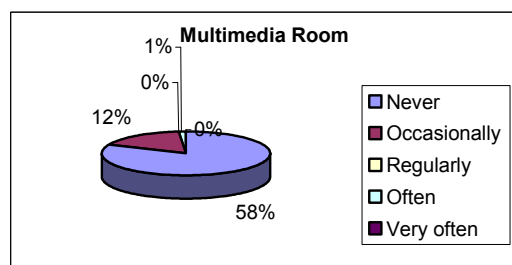
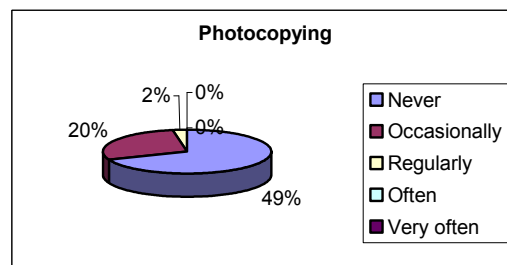
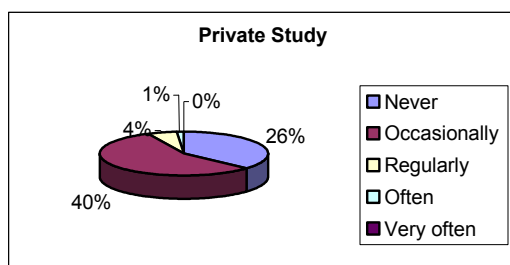
24 hours a day.

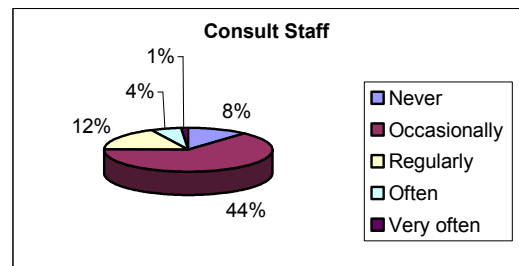
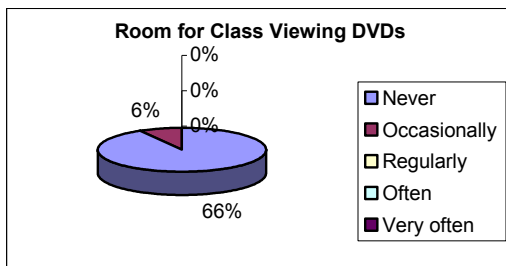
For ACCS students in Semester 1 - they really, really need the library open on Saturdays. They are working Mon-Friday, and attend some lectures Mon-Friday. The only time they have for using the library is Saturday.

It would be a huge help if the library could be open on Saturdays, even if it is only for a few hours. Even if one has to close earlier in the evenings in Semester 1 Mon-Friday to free up resources for a Saturday opening, it would be worth it.

Saturday from 10-4pm (for all academic year).

### Question 16: How often do you use the library for?





**Question 17:  
Additional comments?**

I feel the quality of service is very high in our library. The impression I get from staff (and even from being asked to complete this survey) is that they are always seeking to further change and enhance facilities.

The study facilities are valuable for students - I do not have the need for them myself as I do this work in my office. I have not used the library for class viewing of a video/DVD. I did not know this facility was available - I may use it in the future. I have experience of library staff in a few colleges and the staff in GMIT library are remarkably pleasant and helpful.

5 of the last 7 questions were asked earlier!

Would like more on-line training of e-journals. Did attend the session last September but if it was at a terminal, each participant sitting at a computer, maybe I might have retained more.

Did this survey online for Susanne O'Reilly as she couldn't access it online and send me a print one via email. Mgt.

An excellent and efficient, professional service is provided by the library. Keep up the good work !!!

I would be interested in booking room for class video viewing.  
What max size rooms are available?  
Can I loan a video to show to my class in lecture theatres?  
I have 60 students in one class.

I may start using some of the facilities I never used before because of a proposed honours degree and also because of proposed supervision of research student.

The library staff on both campuses (Dublin Road and Cluain Mhuire) are most helpful and are always willing to put themselves out to solve whatever problem we might have. From that point of view it is an excellent service.

Great facility, great informative pleasant staff. If only funding could be got to extend the opening times which are archaic in this day and age.

Having done this survey, I've realised I should do an induction session as I was unaware of some of the facilities such as Research Room. Also I will use online facilities to reserve books and renew loans.

When are our research student, undergraduates and academic staff going to have access to the same journals etc on line as Universities; we are at a considerable disadvantage because of this and my understanding was that it was going to happen in 2006.

Overall, I find GMIT library facilities are excellent, provides an excellent service to the staff.

A few of the questions were difficult to answer (e.g.29 and 30) as only yes/no option given.

In many cases I am not aware of the facilities offered.

I think that training sessions for all staff on some of the resources such as multi-media and DVD would be excellent.

In general I would rate both the library staff and the resources/facilities as excellent.

The staff in particular are exceptional regarding their helpfulness and willingness to facilitate us in providing library training for students and also in their speedy and courteous responses to our personal requests for information etc.